

Last update: 31 January 2021

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Short Privacy Policy

Contact the Data Controller for more information on your collected Personal Data, the purposes and the subjects with whom the data is shared.

The Data Controller

Name: Loris

Surname: Franceschi

Contact: info@tetrastore.com

Type of Data collected

- Personal Data can be freely provided by the User or, in the case of usage or navigation data, collected automatically during the use of this Application.
- Unless otherwise specified, all Data requested by this Application are mandatory. If the User refuses to provide them, it may be impossible for this Application to provide the Service.
- See the Cookie Policy to see the list of Data collected.
- Storage period.
- The Data are processed and stored for the time required depending on the purposes for which they were collected.
- When processing is based on the User's consent, the Data Controller can store the Personal Data for a longer period of time until the consent is withdrawn.
- The Personal Data will be deleted at the end of the storage period.

The User's Rights

The User has the right to:

- withdraw consent at any time
- object to the processing of his or her Data
- access his or her Data
- verify and ask for the rectification of his or her Data
- restrict processing of his or her Data
- obtain the deletion or removal of his or her Data
- receive his or her Data or transfer them to another Data Controller
- lodge a complaint

Changes to this Privacy Policy

The Data Controller reserves the right to make changes to this Privacy Policy at any time and will inform the Users of this changes:

- on this page
- if possible, on this App
- if possible, by sending a notice to the Users to their contact details

Therefore, we ask you to visit this page regularly, referring to the date of the last modification indicated at the bottom. If changes are made to the processing for which the legal basis is consent, the Data Controller will collect the User's consent again, if needed.

Extended Privacy Policy

Please contact the Data Controller for information on your collected Personal Data, the purposes and the subjects with whom this Data are shared.

The Data Controller

Tetrapower srl - Via Grottone,102 - 41052 Samone di Guiglia (MO) - Italy
Contact: ser@tetrapower.com

www.tetrastore.com Privacy Policy (application updated and managed by TETRAPOWER SRL)

This Application collects some of its User's Personal Data.

Personal Data is collected for the following purposes and when using the following services:

Contact the User

Contact form and Mailing List or Newsletter

Personal Data: e-mail address

Infrastructure Monitoring

Log entries

Personal Data:

Usage data; various type of Data according to what is specified in the service privacy policy

StatusCake

Personal Data: Cookies; Usage data

Registration and authentication

Direct registration

Personal Data: surname, name, company e-mail, company name, company telephone number

Interaction with other users to enable business relationships

Direct registration

Personal Data: surname, name, company e-mail, company name, company telephone number

Backup saving and management

Amazon Glacier

Personal Data: various types of Data as specified in the service's privacy policy

Statistics

Google Analytics

Personal Data: Cookies; Usage data

Through internal application

Usage data

Viewing of contents from external platforms

Adobe Fonts

Personal Data: Usage data; various types of Data as specified in the service's privacy policy

Types of Data collected

The Personal Data collected by this Application, either independently or through third parties, include: Cookies; Usage Data; email; first name; last name; company name. Full details on each type of data collected are provided in the dedicated sections of this privacy policy or by means of specific informative texts displayed before the data are collected. Personal Data can be freely provided by the User or, in case of Usage Data, automatically collected during the use of this Application. Unless otherwise specified, all Data requested by this Application are mandatory. If the User refuses to communicate them, it may be impossible for this Application to provide the Service. In the cases in which this Application indicates some Data as optional, the Users are free to refrain from communicating such Data, without this having any consequence on the availability of the Service or its operation.

Users who have doubts on which Data are mandatory are invited to contact the Data Controller. Cookies – or other tracking tools – possible used by this Application or the owners of third-party services, unless otherwise specified, have the purpose of providing the Service requested by the User, as well as the other purposes described in this document and the Cookie Policy, if available.

The User accepts liability for the Personal Data of third parties obtained, published or shared through this Application and guarantees that he/she has the right to communicate or disseminate them, releasing the Data Controller from any liability towards third parties.

Method and place of processing of the collected Data

Processing method

The Data Controller implements appropriate security measures to prevent unauthorized access, disclosure, modification or destruction of Personal Data. The processing is carried out using computer and/or telematic instruments, with organizational methods and logics strictly related to the indicated purposes. In addition to the Data Controller, in some cases, other subjects involved in the organization of this Application (administrative, commercial, marketing, legal, system administrators) or external subjects (such as third-party technical service providers, postal couriers, hosting providers, IT companies, communication agencies) also appointed, if necessary, as Data Processors by the Data Controller, may have access to the Data. The updated list of Data Processors can be obtained from the Data Controller at any time.

Legal basis of the processing

The Data Controller processes the User's Personal Data if one of the following conditions exist:

- the user has given his or her consent for one or more of the specific purposes; Note: in some jurisdictions, the Data Controller may be authorised to process Personal Data without the User's consent or another of the legal bases specified below, as long as the User does not object ("opt-out") to this processing. However, this is not applicable when the processing of Personal Data is governed by the European legislation on the protection of Personal Data;
- processing is necessary to execute a contract with the User and/or the execution of pre-contractual measures;
- processing is necessary to fulfil a legal obligation to which the Data Controller is subjected;
- processing is necessary to execute a task in the public interest or for the exercise of public authority vested in the Data Controller;
- processing is necessary for the pursuit of the Data Controller or third-parties' legitimate interests.

However, it is always possible to ask the Data Controller to clarify the concrete legal basis of each processing and, in particular, to specify if the processing is based on the law, provided for by a contract or necessary to conclude a contract.

Place

The Data are processed at the operational headquarters of the Data Controller and in any other place where the parties involved in the processing are located. For further information, please contact the Data Controller. The User's Personal Data may be transferred to a country other than the one in which the User is located. You may refer to the section on details of the processing of Personal Data to obtain further information on the location of the processing. You are entitled to obtain information about the legal basis for the transfer of Data outside the European Union or to an international organization under public international law or consisting of two or more countries, such as the UN, as well as the security measures taken by the Controller to protect the Data. The User can verify if one of the transfers described above has taken place by examining the section of this document relating to the details of the processing of Personal Data or ask the Data

Controller for information in this regard by contacting him at one of the contacts provided at the beginning of this document.

Storage Period

Data are processed and stored for the time required by the purposes for which they were collected.

Therefore:

- The Personal Data collected for purposes related to the execution of a contract between the Data Controller and the User will be stored until complete execution of the contract.
- The Personal Data collected for purposes related to the Data Controller's legitimate interest will be stored until fulfilment of this interest. The User can obtain further information regarding the legitimate interest fulfilled from the Data Controller in the relative sections of this document or by contacting the Data Controller.

When the processing is based on the User's consent, the Data Controller can store the Personal Data for a longer time until this consent is withdrawn. Furthermore, the Data Controller may be required to store the Personal Data for a longer period to comply with a legal obligation or an authority's order.

The Personal Data will be deleted at the end of the storage period. Therefore, at the expiry of this term, the right of access, deletion, rectification and the right to portability of the data may be exercised.

Data Processing purposes

The user's data will be collected so that the Data Controller may provide the Service, comply with legal obligations, respond to requests or enforcement actions, protect his rights and interests (or those of the Users or third parties), identify any malicious or fraudulent activities, as well as for the following purposes: Statistics, Backup saving and management, Contacting the User, Registration and Authentication, Viewing contents of external platforms and Monitoring the infrastructure.

To obtain detailed information on the purposes of the processing and the Personal Data processed for each purpose, the User can refer to the "Details on the processing of the Personal Data" section.

Details on the processing of the Personal Data

The Personal Data is collected for the following purposes and to use the following services:

- Contacting the User
- Monitoring of the Infrastructure
- Registration and authentication
- Backup saving and management
- Statistics
- Viewing contents from external platforms

The User's Right

Users can exercise certain rights with reference to the Data processed by the Data Controller.

In particular, the User has the right to:

- **withdraw consent at any time.** The User can withdraw consent to processing of his or her Personal Data.
- **object to processing of his or her Data.** The user can object to processing of his or her Data when processing takes place on a legal basis other than consent. Further details on the right to object are indicated in the section below.
- **access his or her Data.** The User has the right to obtain information on the Data Processed by the Data Controller, on certain aspects of the processing, and receive a copy of the Data processed.
- **confirm and ask for rectification.** The User can verify correctness of his or her Data and ask for updating or correction.

- **restrict processing.** Under certain circumstances, the User can restrict the processing of his or her Data. In this case the Data Controller will not process Data for any other purposes other than storage.
- **delete or remove his or her Personal Data.** Under certain circumstances, the User can ask the Data Controller to delete his or her Data.
- **receive his or her Data or have them transferred to another Data Controller.** The User has the right to receive his or her Data in structure format that is commonly used and can be read by an automated device and, where technically feasible, obtain the transfer of his or her Data to another Data Controller without obstacles. this provision is applicable when the Data are processed with automated instruments and the processing is based on the User's consent, on a contract of which the User is a part or contractual measures related to the latter.
- **lodge a complaint.** The User can lodge a complaint with the Data Protection Supervisory Authority or in court.

Details on the right to object

When Personal Data are processed in the public interest, in the exercise of public powers vested in the Data Controller or to pursue one of the Data Controller's legitimate interest, Users have the right to object to the processing for reasons related to their particular situation.

Users should note that if their Data is processed for direct marketing purposes, they may object to the processing without providing any reasons. To find out whether the Controller processes data for direct marketing purposes, Users may refer to the respective sections of this document.

How to exercise the rights

For the User to exercise his or her rights, he or she must send a request to the Controller's contact details indicated in this document. Requests are filed free of charge and processed by the Data Controller in the shortest time possible, in any case within one month.

Further information on the processing

Defence in court

The User's Personal Data can be used by the Data Controller in court or in the preparatory stages of its possible establishment for the defence against the User's improper use of this Application or the related Services.

The User states to be aware that the Data Controller may be required to disclose Data based on an order from the public authorities.

Specific disclosures

On the User's request, in addition to the information contained in this privacy policy, this Application could provide the User with additional disclosures regarding specific Services or the collection and processing of Personal Data.

System and maintenance logs

For operational and maintenance purposes, this Application and possible third-party services used by the same could be collected by system logs, or rather, files that record interactions and that could also contain Personal Data, such as the User's IP address.

Information not contained in this policy

You may ask the Data Controller for further information regarding the processing of Personal Data at any time by contacting the latter at his contact details.

Response to "Do Not Track" requests

This Application does not support the "Do Not Track" requests.

To find out if any third-party services used support these, the User must read the respective privacy policies.

Changes to this privacy policy

The Data Controller reserves the right to make changes to this privacy policy at any time by contacting the Users on this page and, if possible, on this Application as well as, if technical and legally feasible, by sending

Users a notice at one of its contact details. Therefore, we ask you to visit this page frequently and refer to the date of the last update at the bottom.

If changes are made to processing for which the legal basis is consent, the Data Controller will collect consent from the User again if needed.

Definitions and legal references

Personal Data (or Data)

Personal Data is any information that, directly or indirectly, even in connection with any other information, including personal identification number, makes a natural person identified or identifiable.

Usage Data

This is information collected automatically through this Application (as well as by third-party applications integrated in this Application), including: IP addresses or domain names of the computers used by the User who connects using this Application, addresses in URI (Uniform Resource Identifier) rotation, the time of the request, the method used to send the request to the server, the size of the file obtained in response, the numerical code indicated the status of the response from the server (successful, error, etc.), the country of origin, the characteristics of the browsers and the operating system used by the visitor, the various temporal connotations of the visit (for example, the time spent on each page), and the details regarding the itinerary followed within the Application, with specific reference to the sequence of the pages consulted, parameters regarding the User's operating system and IT environment.

User

The individual using this Application who, unless otherwise specified, is also the data subject.

Data Subject

The natural person to whom the Personal Data refers.

Data Processor (or Processor)

The natural person, legal person, public administration and any other body that processes personal data on behalf of the Data Controller, as set out in this privacy policy.

Data Controller (or Controller)

The natural person, legal person, public administration, the service or any other body that, individually or together with others, determines the means and purposes of the processing of the personal data and the instruments used, including the security measures relating to the operation and use of this Application. The Data Controller, unless otherwise specified, is the owner of this Application.

This Application

The hardware or software instrument through which the Personal Data of the Users are collected and processed.

Service

The Service provided by this Application as defined in the relative conditions found on this website/application.

European Union (or EU)

Unless otherwise specified, all reference to the European Union contained in this document are extended to all current member states of the European Union and European Economic Area.

Cookies

Cookies are Tracking Instruments that consist in small portions of data stored in the User's browser.

Tracking Instrument

A Tracking Instrument is any technology – e.g. Cookies, unique identifiers, web beacons, integrated scripts, e-tags and fingerprinting – that allow to track the Users, for example by collecting and saving information on the User's device.

Legal references

This privacy policy is drafted based on multiple legal systems, including Articles 13 and 14 of Regulation (EU) 2016/679.

Unless otherwise specified, this privacy policy relates exclusively to this Application.

Cookie Policy

What is a cookie?

Cookies are small text files that are downloaded on the User's device when he or she visits a Website. At each subsequent visit, the cookies are sent back to the Website they originated from (first-party cookie) or to another Application that recognizes them (third-party cookies).

Cookies:

- customize browsing
- allow to see advertising contents most suitable to the interests of the individual users

Essential cookies cannot be disabled using the functions of this Application.

Generally, cookies can be deactivated using your browser settings.

Based on the functions and purpose of use, cookies are broken down into the following categories:

Technical Cookies

Technical cookies are those whose use does not require the User's consent.

Technical cookies include essential cookies, also called "strictly necessary", which enable functions, without which it would not be possible to fully use this Application. These cookies are used exclusively by this Applications and are, therefore, first-party cookies. They are saved on the user's device only during the current session. Technical cookies are also those used to statistically analyse access and visits to the website that exclusively pursue statistical purposes and collect information in aggregated form (without the possibility of tracing the identification of the individual user).

Profiling Cookies

Profiling cookies track the User's behaviour for marketing purposes.

Their use requires the prior acquisition of the User's free informed consent, which this Application can acquire through the appropriate banner that appears on the first visit to the website. Consent can be withdrawn at any time by flagging the relative check box. The refusal of consent to use the profiling cookies will not interfere with the possibility to use this Application, except for the inability to access those functions or contents that use these cookies.

Third-Party Cookies

Third-party cookies ensure interaction with third-party Applications and can either be technical or profiling.

The characteristics of how collected information are managed can be found in the individual Policies of the third-party Applications. If the User does not give authorisation for the use of third-party cookies, only the functions of the Website that do not require these cookies can be used.

What cookies are found on this Application

Application	Purpose	Storage of data	Type
Google Analytics (info)	Browsing data analysis	26 months	Technical
Google Ads (info)	Browsing data analysis	26 months	Technical
Facebook (info)	Browsing data analysis	3 months	Technical
Hotjar (info)	Browsing data analysis	12 months	Technical

Other external applications (refer to the privacy and Cookie Policy available at the following links):

TETRASERVICE (configurators): www.tetraservice.com

LiveHelp (live chat): www.livehelp.it

With regard to the cookies of other websites to which the user has been redirected, refer to the Cookie Policy and Privacy Policy reported on the websites of the respective data controllers.

Deny consent to the use of cookies

To deny consent to the use of one or more cookies, the User is invited to follow the disabling procedure provided by the main browsers:

- Microsoft Internet Explorer
- Mozilla Firefox
- Google Chrome
- Apple Safari